



Contact: Roger Wildermuth
roger.wildermuth@usaa.com
(916) 717-1072
USAA on Twitter: @usaa

July 8, 2014

USAA Awards Suppliers for Innovation, Veteran Support and More

SAN ANTONIO – USAA recognized 11 supplier companies that enable USAA to successfully manage its business processes and deliver exceptional member experiences to its more than 10 million members primarily from the military community and their families. USAA's Supplier Recognition Awards are given annually to select USAA business resources that have played a key role in leading or advancing the organization's initiatives.

"The most successful companies strategically leverage third party providers so they can focus on their core capabilities and strengths," said Shon Manasco, USAA's executive vice president of Member Experience. "We rely on our third party providers to help us more effectively manage our business thereby enabling us to deliver on our mission."

USAA gave awards in four categories:

Supplier Excellence. USAA has an exceptionally high standard when it comes to service delivery. Winners in this category serve as models for other suppliers and enable USAA to operate with excellence by consistently providing best-in-class service delivery and performance.

- Caliber Collision
- Cartus
- Humana
- Nuance
- RR Donnelley

Innovation. Innovation is critical to enabling USAA to serve its members wherever they are. Each of these companies could be considered cutting-edge in its approach and developed a unique product, service or process improvement for USAA.

- AT&T
- Caliber Collision
- Safelite
- Xactware

Veteran Recognition. USAA has an established a veteran's hiring program focused on enabling more veterans to establish meaningful careers after they leave the military. These companies were recognized for their outstanding efforts to hire, empower and transition our nation's veterans and military spouses into their respective workforce and communities.

- Adecco
- Enterprise Rent-a-car

-- More --

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Going Above. USAA is committed to going above for those who have gone beyond and expects the same from its suppliers. These suppliers went above and beyond in support of USAA's strategic priorities or they exceeded expectations in delivery and performance.

- Enterprise Rent-a-car
- RR Donnelley
- TCS

About USAA

USAA provides insurance, banking, investments, retirement products and advice to 10.3 million current and former members of the U.S. military and their families. Known for its legendary commitment to its members, USAA is consistently recognized for outstanding service, employee well-being and financial strength. USAA membership is open to all who are serving our nation in the U.S. military or have received an honorable discharge – and their eligible family members. Founded in 1922, USAA is headquartered in San Antonio. For more information about USAA, follow us on [Facebook](#) or Twitter ([@USAA](#)), or visit [usaa.com](#).

DID# 207351