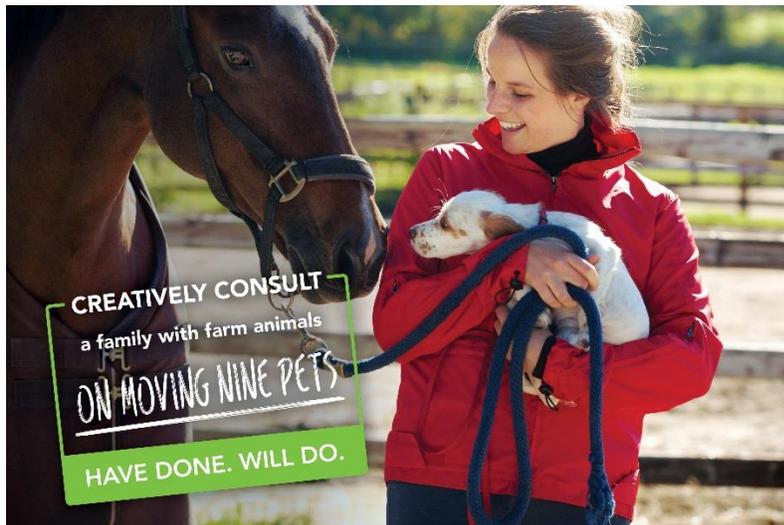


HAVE DONE. WILL DO.



MOVING DR. DOOLITTLE



Cartus' real estate coordinator, **Cheryl**, provides assistance to our military families every day, but it's not every day that she has the opportunity to move more than a half dozen family pets—including large farm animals—across the country along with them.

There is already enough to manage when moving coast-to-coast in a situation where the wife is trailing the husband who has already reported for duty. After working through the plan to move the wife and family after their home had closed and arranging for long-term stay accommodations for the husband at a local hotel near his new

base assignment, Cheryl was informed during a follow-up call that the wife would be driving across country with the family, which included two children and some pets.

"Some pets" really meant two dogs, two cats, and two horses (in addition to the two children) would be all aboard the cross-country trip the wife was managing to make herself. Fortunately, for all involved, **expertise abounds at Cartus** (relocation-related and otherwise), and Cheryl had grown up on a working ranch, making her very familiar with horses and animal transport. **In a combination of rare knowledge and the consultative spirit that is embodied by our employees**, Cheryl suggested the wife consult their veterinarian regarding transport of the animals, which resulted in a veterinarian-approved transport plan, including a two-segment itinerary to allow a respite with pasture time at a ranch.

We didn't stop our consultative and coordination efforts there, however, as in subsequent calls, the husband mentioned the children had been sad about leaving two goats behind that had been FFA (Future Farmers of America) projects, so now they would be bringing them, too. In the midst of this, it was even discovered that one goat was pregnant.

With concern and foresight, Cheryl advised emergency boarding arrangements as a backup plan in the event the new home closing was delayed past the animals' arrival in the new location. The husband agreed, and such efforts put the family at ease, adding to the satisfaction already felt by the family from Cheryl's familiarity with animals and the closing process.

Happily, **the home closed on time, the family and all of the animals arrived safely**, and somehow the wife (and chauffeur extraordinaire) was still in a good mood after traveling cross country with the two horses, two cats, two dogs, two goats, and three "kids," including their two children and the new baby goat.

WANT TO READ MORE STORIES LIKE THIS?

No matter how complex the relocation challenge, or how unusual the request, Cartus will find the solution that's right for you. Because in 60 years, we've found solutions for just about everything. Visit www.cartus.com/havedonewilldo to see how our "Have Done, Will Do" approach has translated into customized solutions that meet the unique needs of our clients and their transferring employees around the world.